

Adelaide Hills Berry Farms Pty Ltd

PO Box 99 URAIDLA SA 5142

Conditions of Uraidla township Water Sale and Supply

The town water supply is provided as a service to the community please observe these terms and conditions

under which this service and water supply is provided

Thank you

1. Water is sold on the condition it is for garden use only and is provided as a "non-essential and interruptible service"
2. Meters will be read every 6 months early July and January with a minimum charge of \$200.00
3. Water is charged at \$3.70 per kilolitre + supply charge of \$78.76 per quarter or \$157.52 per half year
3. **Payment terms are strictly 30 days from invoice date, first reminder will incur a \$20.00 additional fee for admin costs. Accounts outstanding over 2 months will incur an additional \$50.00 admin fee. Accounts outstanding 90 days or more will result in disconnection from the water supply and legal action to recover outstanding debt and collection costs.**
4. If water is disconnected as a result of non-payment a \$2000.00 reconnection fee will apply.
5. Tampering with or deliberate destruction of pipes or meter will incur a \$2000.00 fine.
6. We cannot guarantee water supply or contact people when pipes or pumps need repairs, but will try to minimise any inconvenience to you. If a common supply problem occurs we will leave regular updates on the main Topline Water number so feel free to call that number.
7. The water meter is your property, but will be repaired or replaced at a cost of \$275.00 by us as the main supply line will need to be turned off.
8. If you sell your house or leave a rental property you must notify us for a final reading. A final reading will incur an additional cost of \$50.00
9. Should a water user cause any damage to the system up to and including the meter resulting in a plumber or repairer needing to be engaged we will organise such to be repaired with the cost being borne by the user at a rate of \$100/hr. We will discuss this with you before-hand where possible unless it is an emergency.
10. Should the repair be necessitated as a result of the normal wear and tear on the system we will bear the cost of that and any other cost of repair that was not caused by a user.