

-----Original Message-----

From: [REDACTED]

Sent: Thursday, 17 November 2011 10:53 PM

To: ESCOSA:Essential Services Commission of South Australia

Subject: FIT Determination

Attn Nathan Petrus

Suggest that section 3.1.1. should be rewritten, its confusing. Most PV owners have a smart meter fitted in order to get the 44 cent payout and any FIT being paid by retailers.

ETSA claims to have no knowledge of the total PV power installed. To get approval for an install an approval is required from ETSA which must show size of array. As the basis of any work for future use modelling is employed as is for this determination so why can not ETSA do some modelling.

No one appears to want to face up to this Supply charge. Any inquiry seems to be dodged.

Every electricity a/c is charged about \$60 per qtr. 700000 electricity a/c means the retailers between them collect about \$168,000,000 a year. Why are people to whom inquiries being made duck. Its a big amount and seems to increase without any control. Please who is responsible or is there no one involved, do the retailers have a free hand.

Finally the statement by retailers that Pv owners are difficult. The retailers have only themselves to blame. They stated that the PV owner would get 44c + their own fit usually 6c but when they sent out their bills the promises did not show up hence many dissatisfied customers. I have not received an account from my supplier since May. My supplier says it too difficult. Just to add an extra item showing a credit for 50cents as promised, The amount proposed by your inquiry appears to be near the mark but should be reviewed after a year Thank You [REDACTED]

[REDACTED]