

From: John Schmidt
Sent: Thursday, 25 February 2016 2:56 PM
To: ESCOSA:Essential Services Commission of South Australia
<ESCOSAEssentialServicesCommissionofSouthAustralia@escosa.sa.gov.au>
Subject: Orroroo Water Quality improvement project

To whom it may concern

I have been a resident of Orroroo for nearly 62 years and water rate payer for 39 years. During this time we have been paying water rates the same as everyone that has good quality drinking water.

On most of these years we would need to cart drinking water to our house and will be having drinking water delivered from Wilmington next week at a cost of \$450.00 for 24,000 Litres, \$18.00 per kilolitre. This is common around the township as the water in our present system is undrinkable. This water should be relocated to Adelaide and see how long before it would be changed to potable water.

It seems unfair that in a country as Australia that we are required to have a water system that provides us with the supply that is only usable in our toilets and gardens, and a poor garden supply with all the salts, that will also kill our plants. It is very hard to wash clothes in as they come out hard- detergents don't help, so we use rainwater while we can.

We are currently having a dry time and residents "not all" will be looking at ways to gather a supply of new water to maintain drinking supplies.

I don't have any issues with the health side of our water system, just that it is undrinkable, so we have to rely on rainfall to get water in our tanks. The town water supply is also very costly for us with household infrastructure, hot water systems [that I have changed to rain water while I have some supply]. Then we change it back to town supply.

I would ask that you seriously consider improving the town supply as we as a community have been trying I think for about 16 years to have better quality water. I attended Meeting yesterday and your report focused on our water drinking. I am very sure that if we had a potable water system everyone would use it. I currently pay around \$400.00 for very water account.

Maybe SA water could have a system in place that could fund the delivery of potable water to our tanks in Orroroo from areas that have potable water, at no charge until a better system is in place.

Hope to hear from someone/reply

Regards

John & Carol Schmidt
Orroroo