

From: Faye & Tom Case

Sent: Tuesday, 22 March 2016 8:54 AM

To: ESCOSA:Essential Services Commission of South Australia

[<ESCOSAEssentialServicesCommissionofSouthAustralia@escosa.sa.gov.au>](mailto:ESCOSAEssentialServicesCommissionofSouthAustralia@escosa.sa.gov.au)

Subject: Orroroo Water Quality project

I am writing concerning the quality of water supplied to residents of Orroroo by S.A. Water. We shifted to Orroroo, from a farm, early last year. The house that we purchased has S.A. Water connected throughout, with the exception of the hot water service. Although we were informed that the water supplied from S.A. Water was potable, it is certainly not drinkable. The effect that it is having on the recently renovated bathroom, and laundry pipes, and especially taps, and shower heads is a worry. We only have a small supply of rain water, which has to be carefully managed, and is used in the hot water service and drinking purposes only. We were also hoping to establish a small vegetable garden, and some flowers, but with the quality of the S.A. water supply, it is not possible to have a satisfactory outcome. We are hoping that we do not have to buy more rain water tanks, as we are older people, on a limited income, who wish to enjoy a pleasant life in Orroroo. If the water quality was to the standard of Peterborough, we could use it for all purposes. At a recent meeting, conducted in Orroroo, a pipe line from Peterborough to Orroroo, appears to be the most satisfactory solution to the water problem.

Yours in anticipation.

Faye and Tom Case,
Orroroo S.A. 5431.