

ECONOMIC REGULATION OF SA WATER

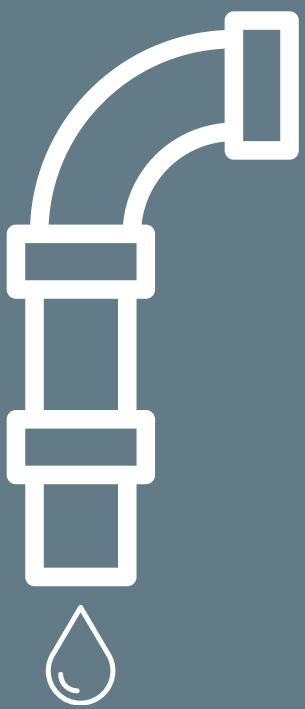
Revenue caps for water and sewerage retail services

ESCOSA

Sets prudent and efficient four-year total revenue caps for water and sewerage retail services

Based on a benchmark efficient water business, to incentivise ongoing efficiency and deliver the lowest sustainable price

Does not approve SA Water's specific projects, programs, budget or prices



SA WATER

Delivers and maintains water and sewerage infrastructure to supply customers

Determines investment priorities and sets budget for specific projects and programs

Engages with customers and stakeholders on the quality and reliability of retail services

SA WATER AND GOVERNMENT

Set customer prices so that SA Water recovers no more than the prudent and efficient total four-year revenue caps set by ESCOSA



CUSTOMERS

Receive water and sewerage retail services for the lowest sustainable price at the quality and reliability levels they value

Pay no more than the prudent and efficient cost to deliver water and sewerage retail services