

13 January 2021

Essential Services Commission of S.A

Re: Draft determination relating to drinking water supplied by Robusto.

**4 YEARS.** That's how long the residents of the golf course area of Mt Compass have had to endure the stress of obtaining our water supply from Robusto. From not receiving bills, being charged GST and overinflated pricing. This is what we have had to endure just to obtain water from this market monopoly.

Under the previous ownership of the water supply we were charged a rate very similar to what S.A water charges its customers. And the owner still made a profit. [REDACTED]

[REDACTED]

The premier of S.A announced last year that South Australians will pay less for water. Going by what your staff said at a meeting with residents on 12/1/21 then this is false. If this draft determination is adopted, the residents in this area of Mount Compass will undoubtedly be paying the highest water rates in the state, and quite possibly Australia. This in turn will affect the value of housing should someone wish to sell their house. Who is going to buy a house with the most expensive water supply? We already pay some of the highest council rates in the state. The added financial pressure this water increase will place on already struggling households is simply unfair and unnecessary.

What would I like to see happen?

Escosa sets a pricing structure in line with what S.A water charges its customers.

SA water supply water to the residents [REDACTED], giving residents a choice in who provides their water, thus allowing for fair competition and removing the monopoly that currently exists.

I am strongly opposed to ESCOSA's recommended 21 percent price increase, and disgusted by Robusto's proposed 200 + percent increase.

Tim Powell

Mt Compass [REDACTED]

