

**To: CEO, Essential Services Commission of SA**

**Submission on the ESCOSA Draft Document**

Robusto Investments Pty Ltd: Drinking Water Draft Regulatory Determination

Robusto Investments Pty Ltd: CAN 117 034 545 Price Determination Draft

We are the owners of [REDACTED], Mount Compass SA 5210 and would like to take this opportunity to reply to the above Documents. We have been residents since 2015 and signed a water agreement with the previous licence holders. We are concerned about our present water supply in both cost of supply & efficiency.

Our water pressure is extremely poor in fact we do not have enough pressure to raise even 1 pop up sprinkler at a time or any other automated watering systems and are concerned that if there were a fire, we would not have the necessary pressure to extinguish it. We need to expedite an outcome for both Supply Cost & Efficiency.

1. We acknowledge ESCOSA's effort & high level of analytical economic & financial considerations in reviewing Robusto's submission for a price hike to our water supply and through this process have noted Robusto's [REDACTED] projections. Robusto's final proposal would obviously escalate prices by 264%. A monopolistic situation, even with a proposed stepping approach, is not justifiable in legal, economic, and financial outcomes to the Commission and to the consumers of water.
2. We note that ESCOSA are seeking a further 18-month investigation by Robusto to enable it to effectively address its long-term recovery of capital expenditure, joint related operations & other activities, and cost recovery processes. We note & agree that both the consumers & the Commission should directly be involved in any proposed detailed planning, however in saying this the consumers have been waiting for a solution for over three years, with little involvement of Robusto or ESCOSA. We believe that the proposed charges are excessive & are not in agreement with them.
3. We believe that Robusto should verify with ESCOSA the actual amount of water usage being used by the Golf Course, associated buildings within & land development on George Francis Drive and provide evidence that they are not being used in the current water retailing costs to households.
4. We would like ESCOSA to consider undertaking an investigation to have supply of water made by SA Water also as both Robusto & SA Water infrastructures are located within the same streets on the boundaries of the Township & Golf Course Estate. This would then give the consumers a choice of supplier and thus encourage competition. This would also ensure better water pressure as SA Water's tank is at a higher elevation than Robusto's.
5. We believe that Robusto has [REDACTED]  
[REDACTED]  
[REDACTED] to hold a water retail licence.

In closing we do not agree with the proposed submission that an increase of 21% above the current charges is justified. We would ask that introduction of competition by SA Water should be investigated. That evidence is provided that the Golf Course, Restaurant, and new land developments are separate from the charging regime now & in the future [REDACTED]

[REDACTED]

Drew & Janette Hunter

[REDACTED]

Mount Compass