

Dear Sir/Madam.

Yes I also wish to make a written submission.

Since June 2016 I have been pressured by Robusto Investments Pty. Ltd. to pay an inflated consumption fee, 15%, over and above the SA Water prices. Soon after which, a meeting was held at Mount Compass with representatives of ESCOSA to discuss with the stakeholders the situation. We all voiced our discontent and have all waited patiently for ESCOSA to act in the support of the approx.170 stakeholders affected, to stop this overcharging from continuing. Personally, from the lack of action from ESCOSA, I now consider myself overcharged by, as of invoice dated 23/1/20, \$529.84. If the other 170 stakeholders have a similar consumption to me, that would have given Robusto over \$90,000.00 more than SA Water would have received since 2016. Plenty of extra money for the infrastructure to be updated ready for the new subdivision which is in progress.

My latest bill, based on current SA Water prices, is now showing not only a 40% increase on consumption prices, but also a 10% increases on supply charges let alone what Robusto is proposing for in the future.

To me, Robusto's current pricing structure and proposals are totally incomprehensible and as an aged pensioner who has lived in Mount Compass for the last 19 years, (way before Robusto took control) unpayable. Our water quality has dropped and our supply pressure regularly on a daily basis also drops during the day to the extent that a shower produces very little water and there is not enough pressure to service one sprinkler in the garden.

I simply ask ESCOSA to MAXIMISE the water usage and consumption rates from Robust, (Compass Springs) to those of SA Water, which are available to neighbours only 200 mtrs from my property and all of the rest of the Mount Compass township not linked to Compass Springs.

Trusting you accept this submission and looking forward to the meeting being scheduled.

Yours sincerely,

Peter Birmingham