

Date of submission	Jan 23, 2021 13:07
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The following information has been submitted from the ESCOSA:

First name:	Matthew
Last name:	Round
Organisation:	
Contact me by:	Email
Email address:	[REDACTED]
Phone number:	[REDACTED]
Enquiry:	Water
Message:	<p>Consideration for Draft Price Determination for Compass Springs. Thank you for attending the recent public meeting at Mount Compass, and for your Draft Determination. I'd like to formally contribute the following: The are significant and continuing operational issues regarding Compass Springs, in particular reliability of water meter readings. This is a widespread issue in the community.</p> <ul style="list-style-type: none"> • There is a profit driven motivation behind Compass Springs operation which feels predatory. • Prices diverging from SA Water rates are significant and cannot reasonably be expected to be paid. <p>Given the lack of SA Water presence/competition, we are left to the wolf at the moment. My family and I, and the community, are requesting your assistance in providing some oversight and fair regulation. The situation is dire enough, and the degree of trust so eroded in the provider given it's outrageous price increase sought, that we would consider having to move out of the area such is the seriousness of this circumstance Thank you for your consideration. Regards Matt and Claire Round</p>
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