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The following information has been submitted from the ESCOSA:

Project Title:	Robusto Investments Pty Ltd: Drinking water Draft Regulatory Determination
Date:	Jan 21, 2021
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Is your submission confidential?:	No (My submission is not confidential)

Option to write
your
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any comments:

To The CEO, Essential Services Commission of South Australia.

Reference : Robusto Investments Pty Ltd: Drinking Water Draft
Regulatory Determination.

My name is Alana Kelsey and we Have lived on Mt Compass Golf Course Estate for well over 14 years. When we purchased our home it was made clear to us that the Water would be supplied by Original owner of the Golf Course and we would be charged the same amount as SA Water or even cheaper possibly.

Up until 2016 when The Golf course and water supply was sold to Robusto Pty Ltd. Before then we had no issues with payments or unfair pricing and billing practices, everything ran smoothly and with fair pricing! Then [REDACTED] took over everything has been a battle, which has caused strain and stress on alot of residents involved. SA water Prices dropped and the people of Mt compass will be struggling to pay their bills, if this unfair and unjust Company succeeds in their endeavour to raise their prices the government should be ashamed.

Robusto Pty Ltd Proposed application for water increase pricing is terrible and Basically in no other terms! The rich getting richer.. The poor getting poorer! In closing I am hoping along with the rest our great little town, that you will hear our voices of a community that has been fighting this for over 4 years and make a determination that we will be charged the same as the rest of SA at current SA Water prices! We strongly oppose ESCOSA'S recommended 21% increase to each household and the exorbitant increase of 264%!

Thank you

Alana Kelsey

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