



Essential Services Commission

Electricity Act 1996, Section 63A


WARNING NOTICE

1. Based on the data submitted by EnergyAustralia Pty Ltd during the 2018 reporting period in accordance with its obligations under the South Australian Retailer Energy Efficiency Scheme (REES), including the application of any previous credits, the Essential Services Commission determined that EnergyAustralia Pty Ltd failed to undertake sufficient priority group energy efficiency activities, resulting in a shortfall in respect of its 2018 electricity priority group energy efficiency activity target of greater than 10 percent.
2. In light of this shortfall, the Essential Services Commission is satisfied that EnergyAustralia Pty Ltd has contravened sections 63AB(1)(b) and (d) of the Electricity Act 1996 and regulation 27(1) of the Electricity (General) Regulations 2012.
3. Based on the foregoing, the Essential Services Commission issues this warning notice to formally warn EnergyAustralia Pty Ltd that it may be prosecuted for the contravention identified above unless it takes the following action to rectify that contravention within the time periods specified in this notice:
 - (a) By no later than 23 August 2019, EnergyAustralia Pty Ltd must publicly advise electricity customers by way of a prominent notice published in the South Australian Sunday Mail, via its social media page (Facebook) and on its website of:
 - (i) its shortfall in respect of its 2018 REES electricity priority group energy efficiency target
 - (ii) its failure to satisfy its REES obligations in respect of its 2018 REES electricity priority group energy efficiency target
 - (iii) its contravention of sections 63AB(1)(b) and (d) of the Electricity Act 1996 and regulation 27(1) of the Electricity (General) Regulations 2012
 - (iv) how electricity customers may be eligible as priority group customers to receive energy efficiency activities under the REES, and

- (v) how priority group customers can contact EnergyAustralia Pty Ltd to obtain information about the REES, including what energy efficiency activities could be undertaken in their household.
- (b) By no later than:
- (i) 23 August 2019, Energy Australia Pty Ltd must establish an engagement plan which details opportunities and strategies for priority group customers to engage EnergyAustralia Pty Ltd to carry out energy efficiency activities during the 2019 REES year, for the Essential Services Commission to review and provide comment on before finalisation and implementation, and
 - (ii) 31 December 2019, complete the implementation of that engagement plan to the satisfaction of the Essential Services Commission.

The COMMON SEAL of the)
 ESSENTIAL SERVICES)
 COMMISSION of South)
 Australia was hereunto)
 affixed by authority of the)
 ESSENTIAL SERVICES)
 COMMISSION and in the)
 presence of:)





 Commissioner

3 July 2019

 Date