

Good Afternoon,

This email is my feedback based on your presentation and the attached document -

<https://www.escosa.sa.gov.au/ArticleDocuments/11395/20190617-Inquiry-SmallScaleNetworks-FrameworkApproach.pdf.aspx?Embed=Y>

firstly, thank you for taking time to visit us - we appreciate the time you took with your presentation. Thank you for explaining that ESCOSA relates to the pricing principles and how charges are set for essential services

Your presentation explained the trust-verify model and how that can be applied. When providers are doing well, there is more trust and more chance for them to manage their system. When trust is lower, the level of adherence to reporting obligations will be more closely monitored.

Four key areas were identified when determining cost -

1. legal requirements
2. trust
3. affordability and
4. willingness to pay.

I have responded by using the relevant numbers in my response below -

1. There are orders from the treasurer about how councils need to recover the costs of their network,
2. We also queried whether the council would be fined 1 million dollars if they are not achieving full cost recovery - thank you for explaining that this fine is unlikely, has never been applied and is unlikely to be applied as long as there is a goal of achieving full cost recovery in the future.
2. We strongly agree that all providers of CWMS should be members of EWOSA (Energy and Water Ombudsman of South Australia) so that there is a consistent approach to dealing with complaints and an added layer of accountability.
3. We also acknowledge that the water minister has advised in writing that TTG council could ease the burden by sharing the cost across all ratepayers as long as they are informed.
4. As residents we are unwilling to pay for the sudden increases and will seek other avenues to address the funding of CWMS

We also note that CWMS networks are being installed into other areas across the state - we would like to go on record that these areas need to have transition plans to SA water or infrastructure renewal so that those residents will not be in a similar situation to us in 30 years time.

We also advised that we have schools, kindergartens, businesses, sporting clubs and community venues on CWMS and this could influence the determination and expectation of full cost recovery of our network.

thank you once again

A Mattiske
on behalf of the TTG CWMS Residents' Action Group